

Commissioning Strategy	Outcomes Outcomes are the results or benefits for individuals, families, groups, communities, organisations or systems. Outcomes reflect priorities and resources are allocated to achieve stated outcomes.	Measures Measures are how we will monitor and report progress in achieving the outcome.	
Safeguarding adults The purpose of this commissioning strategy is that vulnerable adults' rights are protected so that everyone can live safely and free from abuse and neglect.	Safeguarding adults whose circumstances make them vulnerable, protecting them from avoidable harm and acting in their best interests where they lack capacity	People report they feel safe (Bigger is better)	
		Proportion of concluded safeguarding enquiries where the person's desired outcomes were:- a) identified b) fully or partially met (Bigger is better)	
		Proportion of cases where support was provided by an advocate, family or friend (for concluded safeguarding enquiries where the person at risk lacks capacity) (Bigger is better)	
		Individuals involved in safeguarding adult reviews who suffered serious harm and died per 100,000 population	
		Proportion of safeguarding referrals where the 'Source of Risk' is a 'service provider'	
		Completed safeguarding referrals where a risk has been identified – proportion where the risk was reduced or removed (Smaller is better)	
Adult Specialties¹	Prevent people from dying prematurely	Excess under 75 mortality rate in adults with common mental illness Excess under 75 mortality rate in adults with serious mental illness Suicide and mortality from injury of undetermined intent among people with recent contact from NHS services Excess under 60 mortality rate in adults with learning disability Levels of self-harm	
	Enhanced quality of life and care for people with learning disability, autism and or mental illness	Proportion of adults with a learning disability or autism who live in their own home or with their family (Section 75 arrangement with Health) Proportion of adults in contact with secondary mental health services living independently, with or without support. (Section 75 arrangement with Health)	
	Help people to recover from episodes of ill health	Recovery rates from psychological therapies (NHS Measure)	
	People have a positive experience of care	Overall satisfaction of people who use services with their care and support (learning disability and autism sub-sets) (NHS Measure) Patient experience of community mental health services (NHS Measure)	
	Carers The purpose of this commissioning strategy is to help carers build resilience in their caring role and to prevent young carers from taking on inappropriate caring roles, protecting them from harm. Carers should have appropriate access to support which enables them to improve their quality of life and help prevent crisis.	Carers feel valued and respected and able to maintain their caring roles	Percentage of carers who receive a direct payment Carer reported quality of life (Survey every 2 years)
			The proportion of carers who report that they have been included or consulted in discussions about the person they care for (Annual Measure) (Survey every 2 years)
Percentage of carers supporting people not known to adult care			
The proportion of carers who find it easy to find information about services (Survey every 2 years)			
Adult frailty, long term conditions and physical disability	People are supported to remain independent and at home	Permanent admissions to residential and nursing care homes aged 65+ per 100,000 population	
		Percentage of requests for support for new clients, where the outcome	

¹ The outcomes and measures detailed above for the Adult Specialties commissioning strategy are based on the work completed so far in developing the commissioning strategy and have yet to be considered by the Specialist Services Delivery Board.

The purpose of this commissioning strategy is for the most vulnerable individuals to feel safe and live independently. We think this can be achieved by eligible individuals receiving appropriate care and support, with greater choice and control over their lives.		was universal services/ signposted to other services
	The quality of life for the most vulnerable people is improved	Proportion of people using the service who have control over their daily life (Annual survey)
		Percentage of clients in receipt of long term support and carers who receive a direct payment
	People have a positive experience of care and support	Delayed transfers of care from hospital and those that are attributable to adult social care or jointly to social care and the NHS per 100,000 population
		Percentage of people in receipt of long term support who have been reviewed